

BOOKING CONDITIONS:

1 – Length of stay:

The tenant signing this rental contract, concluded for a fixed period shall in no case stay in the house at the end of the stay.

2 - Conclusion of contract:

The reservation will be effective when the tenant has paid to the real estate agency a deposit of 30% of the total rental amount. The rental contract agreement between the agency and the tenant can in no way, benefit even partially to third parties, natural or legal persons, unless with written agreement. Any breach of this clause would be likely to result in immediate termination of the contract to the tenant's fault; the money of the rental will be definitively acquired to the real estate agency.

3 - Cancellation by the tenant:

All cancellations must be notified by mail before the arrival and the deposit remains the agency's. The agency can ask the rest of the amount of the rent if it received the cancellation less than 30 days before the scheduled arrival. If the tenant does not respond within 24 hours after the scheduled arrival, this contract will be cancelled and the agency will have his rental property to rent again for this period. The deposit will be kept by the agency which may also require the payment of the total amount of the rental. If the stay is shortened, the total rental price will be acquired. There will be no refund.

4. Cancellation by the agency:

If due to force majeure that has occurred (electrical problem, flood ...) causing the property to be unavailable for rent, the agency will refund the full amount paid by the tenant or offer another, equivalent housing.

5- Arrival

The tenant must arrive the day agreed in the contract. Guests arriving after the opening hours of the agency, between 20H and 24H, must notify the agency and there will be a charge of 60 € on handing over the keys.

6- Payment of the balance

The balance of the rent will be paid at the agency, in cash or by debit/credit card, when the tenant will receive the keys (at the latest).

7 – Inventory:

The condition of the property and inventory will be made systematically by a representative of the agency at each departure. The incoming tenant has 4 hours' time for any claim concerning the condition and the inventory of the rental.

8 - Damage / defects:

In case of technical damage which could happen during the stay (failure or hardware malfunction) SPANISHLOCATION will manage it within a maximum period of 48 hours after notification by the tenant. The tenant in no case will receive any compensation from the agency.

9 – Deposit:

The deposit for the rental is a variable amount according to the property, paid on the day of your arrival at the agency, before handing over the keys, in cash or by debit/credit card.

10 - Use of the place:

The tenant will ensure the peacefulness of the tenancy and make use according to the destination place. Rented premises should be used only as a holiday residence and in no case for professional activity. The tenant shall not sublet or assign its rights to this Agreement without the written consent of the Owner.

11 - Capacity:

This contract is established for a maximum capacity of persons specified in the description of the rental. In the case where the number of tenants would be higher than expected or if the number of tenants exceeds the capacity of the property, the agency can refuse the extra people or refuse the entrance into the property. In this case, the balance of the rent will nevertheless remain payable. The owner is also entitled to claim additional rent if additional people would be accepted.

12 - Pets:

Pets are not allowed (except in exceptional cases with the owners' agreement)

13 - Tobacco:

All our accommodations are non-smoking. Smoking is not permitted within the property.

14 - Insurance:

The tenant is responsible for all damages caused by them. It is advised to take a holiday insurance contract for these various risks.

15 – Litigation-Theft:

The tenant will not make the agency responsible in the case of theft committed in the rental.

16 - Electricity:

Included are 150 kW per week of renting, excess consumption will be charged at € 0.25 / kW.

ADDITIONAL SERVICES:

BED SHEETS / TOWELS :

15€ / person

This price in euros includes the rental and washing of the sheets & towels.

BABY CRIB / HIGH CHAIR FOR BABY:

On demand

To book in advance

FINAL CLEANING (not optional):

The prices for the final cleaning service that will be charged to the tenant, are:

•	Apartments with 1 bedroom:	between 40 € and 70 €
•	Apartments with 2 bedrooms:	. between 50 € and 80 €
•	Apartments with 3 bedrooms:	between 60 € and 90 €
•	Apartments with 4 bedrooms:	between 70 € and 100 €
•	Semi-detached houses:	. between 70 € and 100 €
•	Villas with private pool	between 90 € and 120 €
•	Luxury house	between 100 € and 180 €

TOURIST TAX:

 0,90 € / Day for persons 16 years and over corresponding to the tourist tax. To pay upon arrival.

LATE ARRIVAL:

The schedule for the collection of keys at our office in Miami Playa is between 16:00 pm to 20:00 pm. All requests for late arrival must be accepted by the agency. In the case of late arrival between 22:00h and 24:00h you will be charged a late-fee of € 60

- Under no circumstances will we accept arrivals later than 24:00h and our agency will close until the next business day.
- For late arrivals that have not been planned in advance, SPANISHLOCATION cannot guarantee entry to the property.

On the day of departure, the keys are handed back to a representative of the agency directly at the property. This will be arranged by appointment between 9am and 11am.